

Following the instructions below, you should successfully restore operation of OpenVPN and connectivity to your remote phones.

Before starting this procedure, be sure the VM Appliance is on.



Locate the VMware vSphere icon on your Windows desktop or from the Start menu.

If it is not installed, browse to the IP address of the VMware appliance and download the vSphere installation file, then Install.
(if you cannot browse to the address, the appliance is off or still booting)



Once the Client opens, you will need the IP address for the VMware appliance, user name (typically "root") and password.

If the client has been run on this station before, the IP address will most likely be filled in.

Click "Login" and you will get a certificate error, click "Ignore".

The VM app will now connect.

see below

On the left side, expand the IP address until you see the OpenVPN object, then click on the object.

On the right side under "Basic Tasks" will show the power status of the VM. If it shows OFF, then click to power ON the virtual machine.

Services should be ready in about 1-2 minutes.

Restart phones if needed.

