

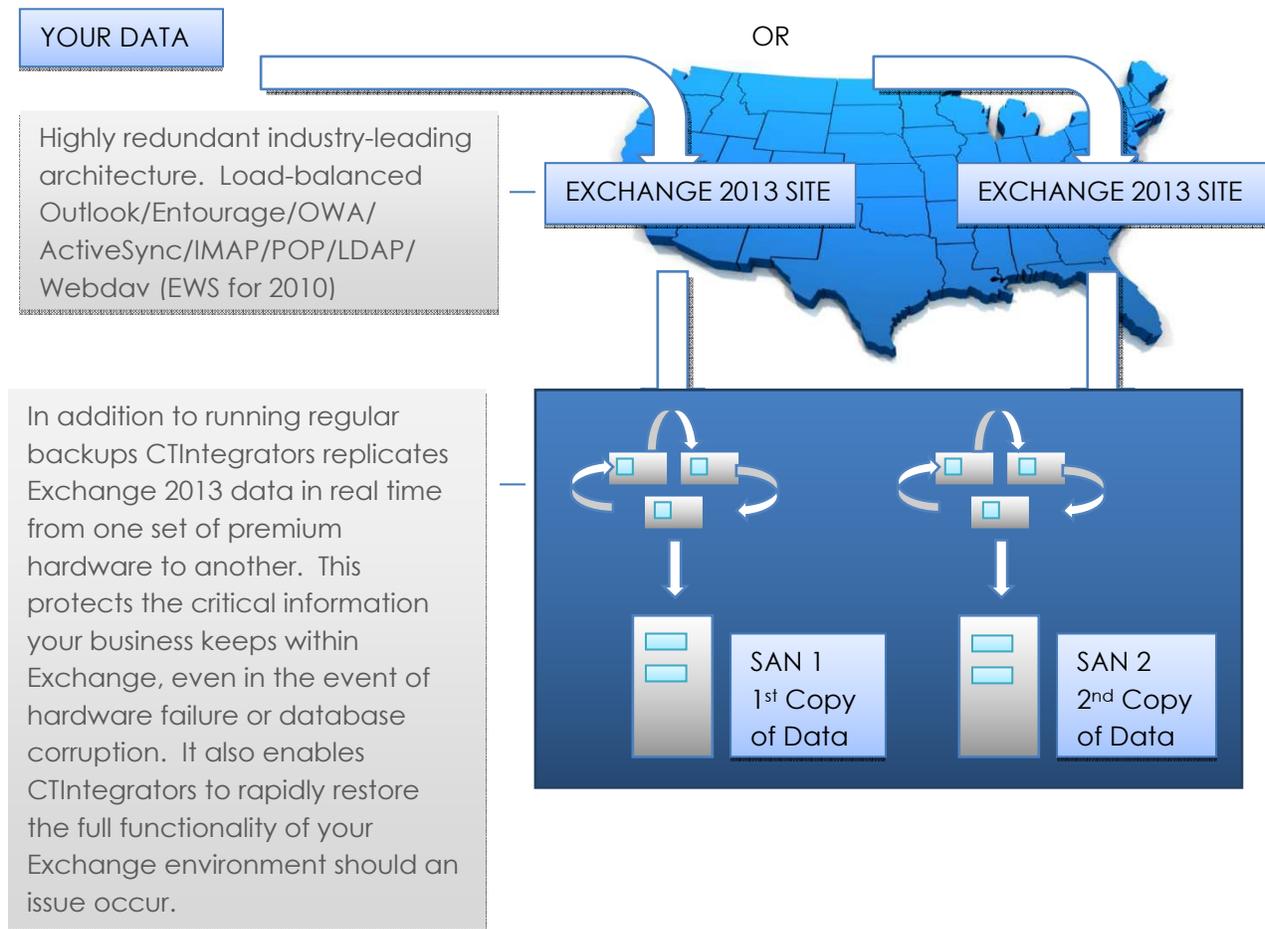


Business Freedom Cloud Services

INFRASTRUCTURE YOU CAN COUNT ON

The business impact of a service outage or the loss of years' worth of critical data is incalculable. It is not surprising that service level agreements have become a critical aspect of the Exchange provider selection process. While every provider can talk the talk, the reality is that uptime and data replication is only as good as a provider's infrastructure and experience.

At CTIntegrators, the premium infrastructure behind our solutions is built on more than seven years of Exchange hosting experience. This enables us to offer a 99.999 percent uptime SLA – that's less than six minutes of downtime per year. To ensure we consistently meet or exceed the service expectations of our users, we never stop investing in infrastructure. Let's take a closer look at how CTIntegrators's infrastructure distinguishes us from other hosted Exchange providers.





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INFRASTRUCTURE FEATURES

CTIntegrators, super-premium infrastructure ensures our commitment to reliability is rock-solid. Key features include:

Data replication: In addition to running regular backups, **CTIntegrators** replicates Exchange 2013 data in real time from one set of premium hardware to another. This protects the critical information your business keeps within Exchange, even in the event of hardware failure or database corruption. It also enables **CTIntegrators** to rapidly restore the full functionality of your Exchange environment should an issue occur.

Multiple premium datacenters: **CTIntegrators** operates six premium datacenters in the US and one in the UK, each serviced by multiple Tier-1 Internet providers, including Sprint, Level 3, UUnet (Verizon Business) and Global Crossing. This not only ensures optimal routing to client end points, it enables us to dynamically route around Internet service availability issues. Each of our SSAE 16 Type II-audited datacenters possesses verified levels of physical security, redundant electrical and cooling infrastructure, and redundant power supply units in the unlikely event of a power feed failure

'Choose your datacenter' option: Do you need to support a distributed work force with hosted Exchange services? **CTIntegrators** lets you choose the datacenter closest to your individual users to ensure your data travels the shortest, fastest route possible.

Multi-million dollar, continually upgraded hardware: Best-in-class servers, storage and network hardware from Dell, EMC and Cisco are the cornerstone of our infrastructure. For example, each datacenter operates redundant Cisco carrier class switches with firewall and load balancing modules. Built for availability and throughput, this flagship technology virtually eliminates disconnects due to server availability or network issues.